

WebEHRS

New Login Instructions for IHS Employees (D1 Users)

Version 2.0 July 2025

I. INTRODUCTION

Multi-factor authentication (MFA) is now required for WebEHRS access to enhance security. It's recommended to connect using your government furnished equipment on the IHS network or VPN.

REQUIRED ACTIONS – COMPLETE BEFORE LOGGING IN:

1. Enroll in MFA
2. Configure Okta Verify
3. Instructions link: [IHS Users-OEHE-How to Enroll in MFA and Configure Okta Verify-Service Portal](#)

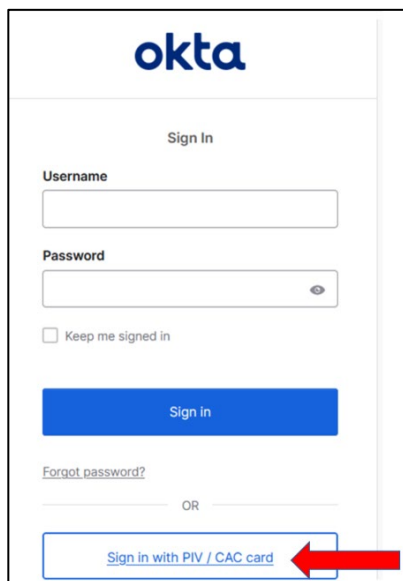
For assistance, contact the IHS IT Service Desk at itsupport@ihs.gov or call 1-888-830-7280.

II. LOGIN INSTRUCTIONS WITH PIV CARD

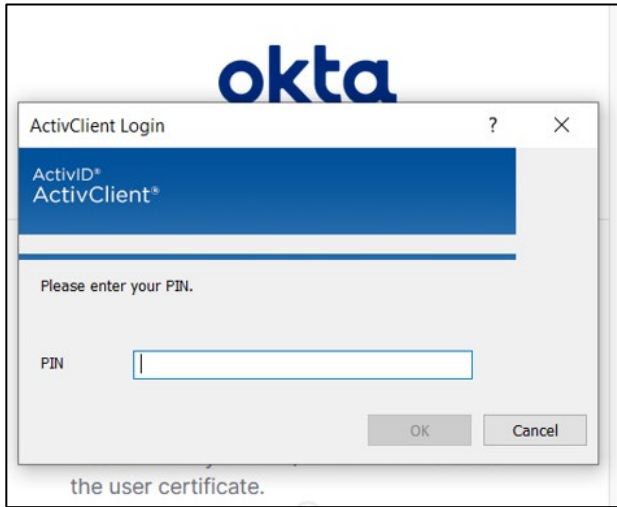
1. Visit: <https://portal.cdpehs.com/ihsenvsec/general/cdpsignon.aspx>
2. Click the “IHS Login” button (IHS logo)



3. Select “Sign in with PIV/CAC card”

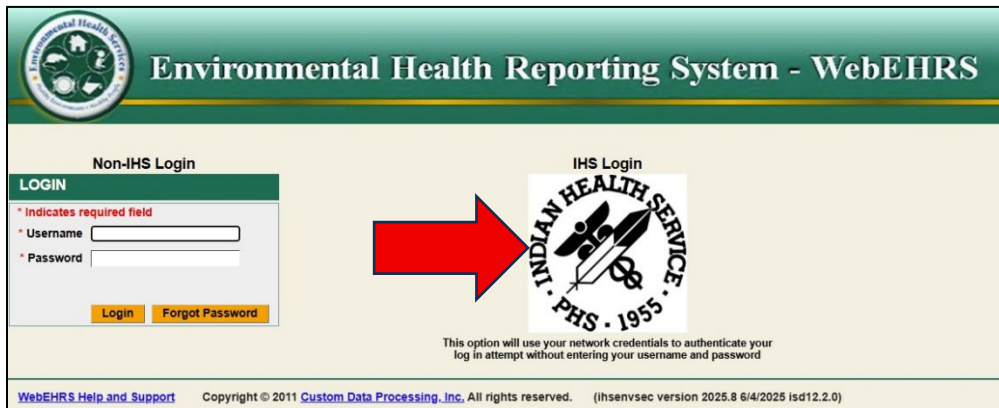


4. Enter your PIN and click OK

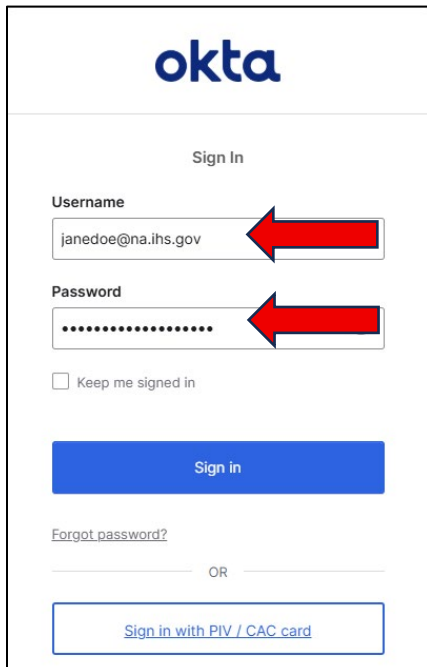


III. LOGIN WITH IHS USERNAME/PASSWORD

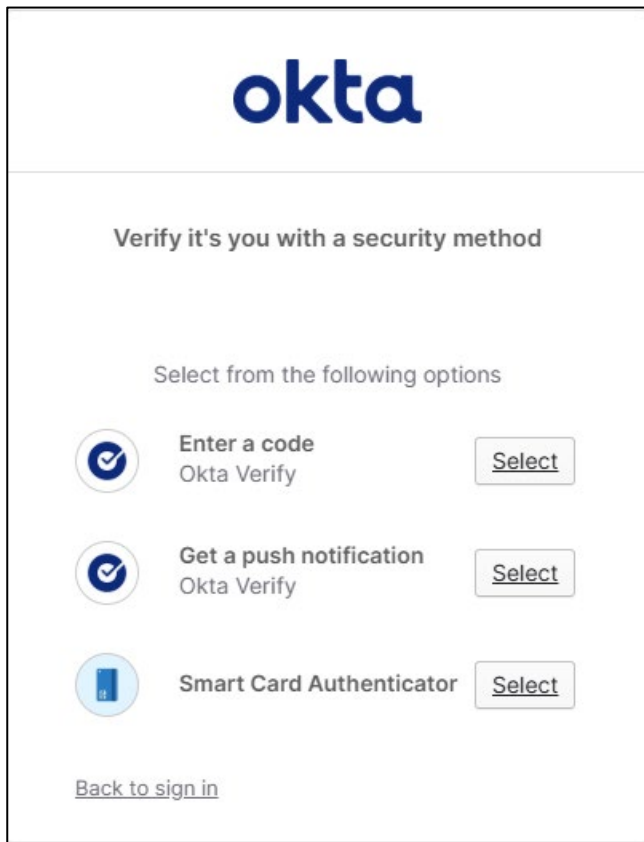
1. Go to: <https://portal.cdpehs.com/ihsenvsec/general/cdpsignon.aspx>
2. Click the “IHS Login” button



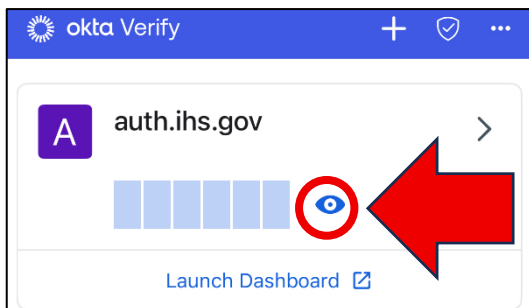
3. Enter your username/password and click “Sign in”



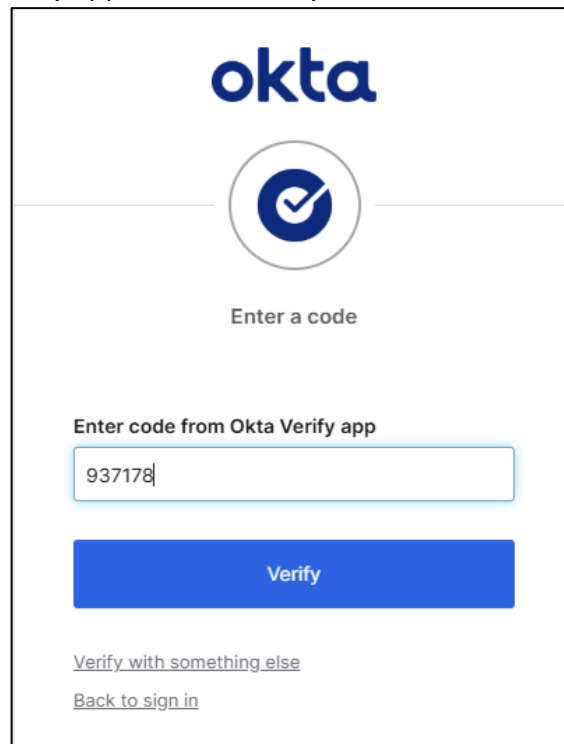
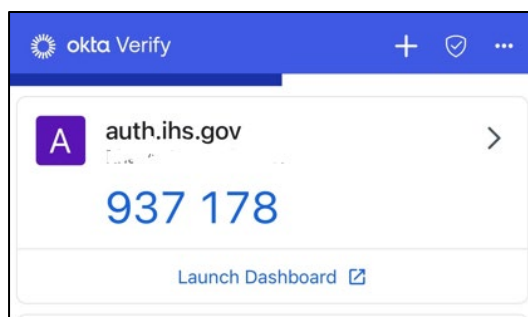
4. Choose one authentication method (**OPTIONS 1-3 below**):



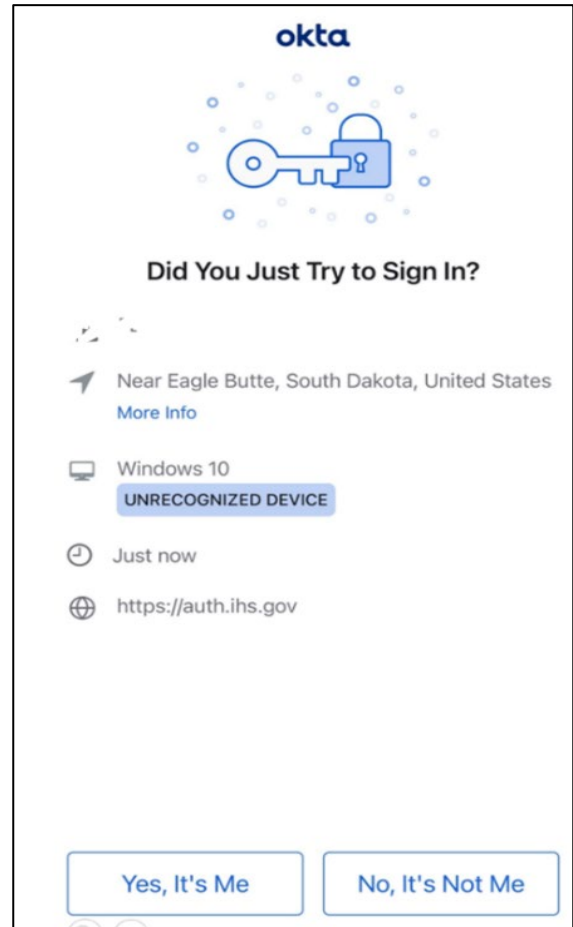
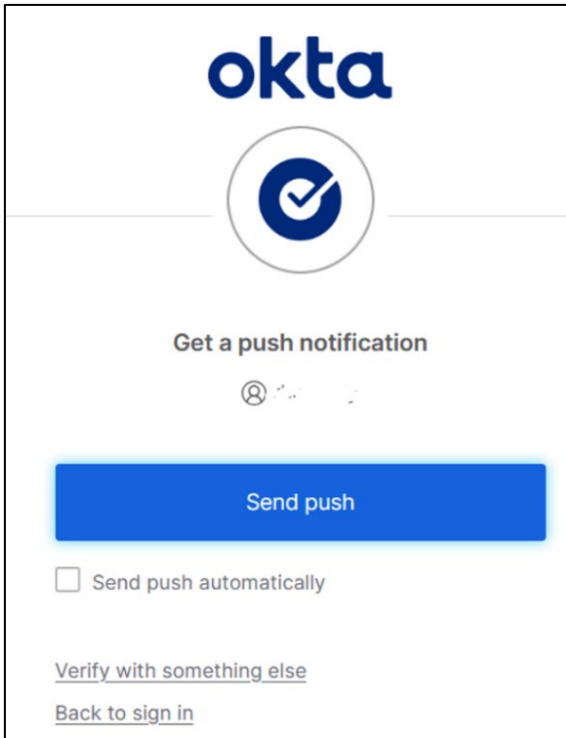
a. **OPTION 1:** Enter the code from the Okta Verify app and click verify



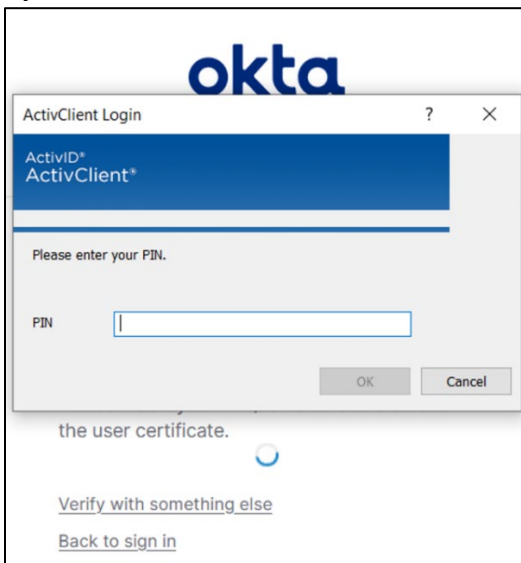
*Note: click "eye" icon to reveal code



- b. **OPTION 2:** Select “Get a push notification” click “Send push” then confirm on your device



- c. **Option 3:** Select “Smart Card Authenticator” enter your PIN and click OK.



IV. FURTHER ASSISTANCE

For help with logging into WebEHRS, contact CDP Env. Health Support at ehsupport@cdpehs.com or call 1-502-219-6038. For Okta questions, reach out to the IHS IT Service Desk at itsupport@ihs.gov or by telephone (1-888-830-7280).